

## Appendices

**Appendix 1** Key words used for systematic search (translated from Dutch to English)

Keywords for 'COVID-19' and synonyms	Keywords for 'Citizen and Society-led practices', and synonyms	Keywords for 'outbreak management' and synonyms
COVID-19 Corona Pandemic Outbreak Crisis SARS-CoV-2	Citizen input or input citizen Citizen movement Citizen initiative Citizen organization Citizen participation Citizen proposal Citizen dialogue Neighborhood action Neighborhood initiative Neighborhood organization Public initiative Public dialogue Public participation Social movement Social initiative Social organization Social participation Social proposal	Measures Lockdown Covid entry pass Closure schools Closure primary education Mask use Reopening Opening Vaccination Plan Policy Recovery Preparation Response Combat Platform Cooperation Campaign Communication Information Decision-making

**Appendix 2** Interview guide (translated from Dutch to English)

### About the CSEP

1. Could you tell us about your role within [CSEP]?
2. What are the most important activities of [CSEP]?
3. Is the CSEP currently still active? If not, why?
4. What were the issues the CSEP observed and focused on during the COVID-19 pandemic?
5. What solutions did the CSEP envision regarding these raised issues?
6. What prompted you to set up [CSEP]?
7. What other moments during the pandemic were important to [CSEP]?

### Organization and relationships of the CSEP

8. How many people have established [CSEP]?
  - Could you tell more about the background of board members? for example expertise about COVID-19 management in economics or psychology.
9. Who was the target audience?
10. Do you know how many people have joined [CSEP]?
  - Do you have insight into the background of these citizens, for example age groups or profession?
11. Has the number of members increased over time? Why?
12. We would like to reflect on the relationship between [CSEP] and various stakeholders.
  - Has [CSEP] had contact with other CSEPs engaged in COVID-19 management?
  - Had [CSEP] contact with organizations, the media or other companies?
  - Had [CSEP] contact with decision-makers, such as the Dutch government, Ministries or the National Institute for Public Health and the Environment?
  - Had [name of CSEP] contact with municipalities or Municipal Health Services?

### Motivators and values

13. What were the reasons for establishing [CSEP]?
  - Why was this important?
  - What were the CSEP's needs?
  - What was the most important reasons to contribute to COVID-19 management?
  - Are there any other important reasons?
14. What was the underlying idea or rationale behind the CSEP?
  - Has this changed over time?
15. What are the principles and beliefs on which this CSEP is built?
  - Could you provide insight into how principles and beliefs manifest in the [CSEP], for example in the activities?

#### Goals and impact

16. What goals does [CSEP] want to achieve?
  - To what extent have these goals been achieved? How did you ensure this?
  - Why were certain goals not achieved?
17. We want to dive deeper into the contact [CSEP] had with [mentioned key stakeholder in decision-making]. In what ways have you interacted with [key stakeholder]?
  - Could you tell us more about the contact?
  - How did the contact process go?
  - What came out of this contact, for example, influence on decision-making, policy, discussion points, or agenda setting?
  - In the course of events, were there any obstacles or issues the CSEP experienced?
18. \*In case the CSEP did not have contact with key stakeholders\* In what way would [CSEP] have wanted to be engaged in COVID-19 management?
19. When it comes to societal influence, has [CSEP] had any form of influence on society regarding the perception and behavior of citizens?
  - What indications were there for impact on perception?
  - What indications were there for impact on behavior?
  - If not, why do think you the CSEP had no influence?
  - In what ways would [CSEP] wanted to have influenced society?
20. What does the future hold for [CSEP]?