

Supplementary file – BMJ Paper Indonesia

Reflexivity Statement

We assume that if there's an improved designed informed by non-government it'll lead to better UHC except that we go in-depth into the non-government patient navigation. DPR has prior researches on Indonesian social protection system and labour issues; FSJ has experience of advocating labour rights; and RH has prior research on personal brokerage within JKN. The three researchers came into an agreement that the prior experience of the three could be tapped into for doing a systematic analysis on how labour union activists attempt to improve patients' access to JKN. We heard that several labour union activists are involved in improving patients' access to JKN and we checked that the initiative is still available. We believe that looking into why, how, and what these activists are doing for JKN would enrich our understanding about UHC, patients' access within a NHI especially in a low middle income countries. DPR's prior network with JKN authorities was helpful to convince the JKN authorities to participate as informants in the study.