Facilitating access to medicines and continuity of care for Ukrainian refugees: exceptional response or the promise of more inclusive healthcare for all migrants?

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The Ukrainian refugee crisis has received prompt attention not only from concerned citizens outside Ukraine and the United Nations agencies but also from the European Commission (EC). For the first time, the Temporary Protection Directive 2001/55/EC was activated, enabling immediate access to healthcare for Ukrainian citizens fleeing their country. In European Union (EU) member states, several initiatives were quickly mobilised; municipalities and local health systems received tailored guidance on how to address health needs of Ukrainian refugees, and platforms were created to inform them on their rights under this Directive. Discussions went beyond temporary measures, calling on health systems to address the burden of long-term chronic diseases and multimorbidities for Ukrainian patients, requiring continuity of care including sustained access to medicines. In a joint appeal, for instance, the European Centre for Disease Prevention and Control, the WHO and the European Association for the Study of Liver call for free and sustained treatment for hepatitis B and/or C including antiviral medicines.

These are very welcome developments. However, this Directive is not applied to non-Ukrainians fleeing from the same war, nor—looking back over the past decade(s)—was it applied to those fleeing from other conflicts. Refugees who reached the EU in 2014 and 2015 were often excluded from mainstream health and vaccination systems and were stranded in camps where they depended on healthcare provided by non-governmental organizations (NGOs).

To date, fragmented access to healthcare remains a reality for many migrants in Europe, yet little is known about how migration impacts on continuity of care. Essential medicines are a public good and a cornerstone of comprehensive care packages. Their availability to those in need is also a strong indicator of health systems performance and health equity. But migrants in Europe may face system-related restrictions as well as financial barriers, language and cultural barriers. These barriers negatively affect access to medicines, medicine utilisation, treatment adherence and patient safety and are particularly relevant for conditions requiring long-term management. Even when medicines are available and adequately prescribed and reimbursed, concerns around safety, livelihood and stress related to the request for asylum may outweigh the capacity to manage chronic conditions. The limited qualitative research available on the experience of refugees provides stark illustrations of the challenges: one recent study from Norway suggests that complex conditions were inadequately addressed in this group, partly because of limitations in the time available for consultation and dispensation, and the interpreters’ capacity. As expressed poignantly by a 50-year-old participant: “It’s not that if you have a headache, well then you get a pill … this is not where the problem lies, but it is about having special diseases and complex problems and if the doctor does not understand you properly then you will not get the right treatment.”

Untreated chronic conditions can impede on other steps to successful integration, for example, attendance of language classes, and increase the long-term healthcare costs for individuals, families and the host country.
Further, providing continuity of care for migrants with conditions requiring long-term treatment may pose particular challenges when the required medicines are in short supply in the EU. Multidrug-resistant (MDR) tuberculosis (TB) provides a strong case. Reportedly, 1400 adults and 160 children out of those who fled Ukraine need TB treatment and approximately a third of them require treatment for MDR-TB. Some of the medicines needed for this indication are in limited supply in EU countries, or they are neither registered nor licenced, or they are licensed but too costly.12

These examples indicate the short-sightedness of policies that do not take the reality of severe, complex and/or chronic conditions into account. There is an urgent need to bridge the short-term emergency response and medium-to-long-term actions, to integrate migrant populations in the mainstream European health systems which ensure continuous access to medicines.6 Research can shed light on the health needs of migrants including those living with chronic diseases and complex multimorbidities and can inform policies and strategies for inclusive, sustainable, equitable and compassionate care. We need to better understand the implementation of legal and policy provisions for access to health and essential medicines and how these affect migrants’ pathways to care, both within European countries and across transnational networks. This will help European health policymakers to adapt health policies and the systems that implement these towards longer-term and more equitable perspectives on sustained provision of care for all migrants, which goes beyond emergency care.

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