PACK Child: the development of a practical guide to extend the scope of integrated primary care for children and young adolescents

Sandy Picken,¹ Juliet Hannington,¹ Lara Fairall,^{1,2} Tanya Doherty,^{1,3} Eric Bateman,¹ Mark Richards,⁴ Camilla Wattrus,¹ Ruth Cornick^{1,2}

To cite: Picken S, Hannington J, Fairall L, *et al.* PACK Child: the development of a practical guide to extend the scope of integrated primary care for children and young adolescents. *BMJ Glob Health* 2018;**3**:e000957. doi:10.1136/bmjgh-2018-000957

Handling editor Seye Abimbola

Received 16 May 2018

Revised 21 September 2018

Accepted 22 September 2018

ABSTRACT

Pioneering strategies like WHO's Integrated Management of Childhood Illness (IMCI) have resulted in substantial progress in addressing infant and child mortality. However, large inequalities exist in access to and the quality of care provided in different regions of the world. In many low-income and middle-income countries, childhood mortality remains a major concern, and the needs of children present a large burden upon primary care services. The capacity of services and quality of care offered require greater support to address these needs and extend integrated curative and preventive care, specifically, for the well child, the child with a long-term health need and the child older than 5 years, not currently included in IMCI. In response to these needs, we have developed an innovative method, based on experience with a similar approach in adults, that expands the scope and reach of integrated management and training programmes for paediatric primary care. This paper describes the development and key features of the PACK Child clinical decision support tool for the care of children up to 13 years, and lessons learnt during its development.

Summary box

- ▶ Child mortality has significantly improved, yet in 2015, 5.9 million children under 5 years died, mostly from preventable conditions.
- ▶ WHO's Integrated Management of Childhood Illness (IMCI) strategy, scaled up across low-income and middle-income countries has undoubtedly contributed to significant reductions in under-five mortality and morbidity, but gaps remain: the child over 5, long-term health conditions and well-child care.
- ▶ The Practical Approach to Care Kit (PACK) Child guide has the potential to expand on the gains of IMCI by blending preventive and curative care and providing algorithmic approaches to symptoms and long-term health conditions for the child from birth up to 13 years.
- ▶ PACK Child has the capacity to clarify clinician scope of practice and referral prompts to facilitate task sharing and expansion of the team of primary care clinicians delivering child care.

© Author(s) (or their employer(s)) 2018. Re-use permitted under CC BY-NC. No commercial re-use. See rights and permissions. Published by BMJ.

¹Knowledge Translation Unit, University of Cape Town Lung Institute, Cape Town, South Africa

²Department of Medicine, University of Cape Town, Mowbray, South Africa

³South African Medical Research Council, Cape Town, South Africa

⁴Department of Paediatrics and Child Health, Somerset Hospital, University of Cape Town, Green Point, South Africa

Correspondence to

Dr Sandy Picken;
sandy.picken@uct.ac.za

CURRENT LANDSCAPE OF PRIMARY CARE FOR CHILDREN

The three overarching objectives of the 2016–2030 *Global Strategy for Women's, Children's and Adolescents' Health* are Survive, Thrive and Transform.¹ These align with the United Nation's Sustainable Development Goals,² which envisage the highest standards of physical and mental well-being for these vulnerable groups. Healthcare, and specifically universal access to care, is intrinsic to achieving these goals. However, large inequalities exist in access to and the quality of care provided in different regions of the world.³ In many low-income and middle-income countries (LMICs), childhood mortality remains a major concern, and the needs of children present a large burden on primary care services. Innovative approaches are required

to improve the capacity of services and quality of care offered.⁴

For the last 20 years, primary healthcare for children under 5 years in LMICs has been shaped by the Integrated Management of Childhood Illness (IMCI) strategy, developed by WHO in collaboration with Unicef.^{5 6} The strategy pioneered a syndromic approach to the sick child and uses an integrated case management approach to promote timely administration of life-saving empirical treatments based on a classification system rather than diagnoses. The generic IMCI guideline requires adaptation for in-country needs, often with external technical assistance, and training involves an intensive, 11-day, skills-based course. Implemented in over 100 LMICs,⁷ a foremost consideration in its development was the need to address the skills gap among frontline health workers

in managing common childhood illnesses by providing a practical, easy-to-follow algorithmic approach to case management.⁸⁻¹¹

The results achieved with IMCI and lessons learnt are reported in several reviews, surveys and multi-country evaluations.^{10 12-17} Implementation challenges include inadequate local adaptation and infrequent revision of the guideline, insufficient staff training and supervision, patchy uptake and inconsistent use of the guideline in primary care facilities. In response, the programme incorporated a section on neonates, occasional updating, greater use of the syndromic approach, a focus on antibiotic stewardship, revised training and supervision methods, community health worker involvement and health system coordination.¹² There remain aspects that are not addressed: guidance for children 5 years and older, management of chronic diseases, and more complete integration of curative and preventive measures, including care of the well child. Furthermore, there is a need for mentoring of clinicians in LMICs to adapt and regularly update the guideline to ensure it remains relevant, and for a training programme that ensures continuous learning, in response to the frequent changes in content in such 'living' documents.

Over the past 18 years, the Knowledge Translation Unit (KTU) of the University Cape Town Lung Institute (South Africa), a health systems intervention unit, has investigated and developed evidence-informed methods to strengthen primary care service delivery in underserved communities. The Practical Approach to Care Kit (PACK) Adult programme was designed to support health workers to deliver policy-aligned, comprehensive and integrated primary care for adult patients.^{18 19} The programme comprises four pillars: (1) a clinical decision support tool (the PACK guide),²⁰ (2) a training strategy,²¹ (3) a primary care health system strengthening component and (4) monitoring and evaluation.

PACK and its predecessors have been implemented, scaled up and sustained across South Africa, with over 30 000 health workers trained since 2007. Four pragmatic randomised controlled trials evaluating these interventions showed modest but consistent improvements in quality of care, health outcomes and healthcare use,²²⁻²⁵ with parallel qualitative evaluations reporting improved job satisfaction, work morale and a sense of empowerment.^{26 27}

The PACK training strategy, described in detail in another paper in this Collection, employs three key elements that allow for sustainable scale-up²¹: an educational outreach training,²⁸ a cascade model of implementation and support delivered by government-employed trainers, and a training methodology underpinned by adult education principles.

The KTU has mentored the in-country localisation²⁹ of PACK Adult and its precursors in Botswana,³⁰ Malawi,³¹ Brazil,³² Nigeria³³ and Ethiopia.³⁴

Strong motivation for developing a version of PACK for children came from doctors and nurses who use PACK

Adult daily in public sector primary care, and from paediatricians who recognised the need to improve primary care services both to ensure greater access to quality primary care for children and encourage more appropriate referral patterns to higher levels. Both pointed to the need for an expanded scope of practice including children up to the age of 13 years. This paper describes the development of the first pillar, the PACK Child guide, its key features and lessons learnt during its development.

Importantly, the PACK guide is not a text book but rather a clinical decision support tool designed for point-of-care use during clinical encounters. Although broadly falling under the umbrella term of clinical practice guidelines, the term 'guide' is preferred to distinguish it from 'guidelines' developed with standard evidence-based methodologies.²⁰ The terms 'clinician' and 'user' of the PACK guide describe a healthcare professional who manages patients in a primary care setting. This may include several cadres of staff; doctors, nurses and, in some settings, physician assistants and community-extension health workers. 'Local' and 'localisation' refer to the context or region for which the guide was developed, in this instance, for the primary care clinics of Western Cape Province, South Africa.

OBJECTIVES IN DEVELOPING PACK CHILD GUIDE

We aimed to provide a guide with the following features: modelled on experience gained in the development of PACK Adult; suitable for use during primary care clinician consultations with children from birth up to 13 years; comprehensive in its coverage of reasons for attendance; fully integrated to enable cross-referencing for comorbidities; evidence-based, up to date, and in both book and electronic form.

DEVELOPMENT PROCESS

The steps in the development of PACK Child were similar to those used for PACK Adult and drew on relevant elements from international norms and standards for trustworthy guideline development.^{20 35 36} The decision to develop the PACK Child guide in one province was based on experience in developing the PACK Adult guide; that close and sustained engagement with expert contributors and clinicians in one region provides a workshop for developing algorithms and checklists, capturing the phronesis that underpins the delivery of clinical care. This experience captured in the first version of PACK Child will be carried over into more generic versions of the guide.²⁰

Development began January 2015 and the first version was completed in December 2017. Steps in development are presented in figure 1 and included the following:

High-level approval, funding and formation of a Guideline Development Advisory Group

The first step was to obtain high-level policy-maker endorsement and support for the project from the

Figure 1 Steps in the development of the PACK Child clinical decision support tool. NICE, National Institute for Health and Care Excellence; PACK, Practical Approach to Care Kit; SIGN, Scottish Intercollegiate Guidelines Network.

jurisdiction for which it was intended, the Western Cape government. The Western Cape Department of Health appointed members to form a Guideline Development Advisory Group (GDAG). This group comprised local child health clinicians (primary care physicians, paediatricians, nurses) and policy-makers who oversaw and guided the 2-year development process, assisted in defining the scope and content of the guide, and facilitated collaboration with potential peer reviewers. A specialist in the National Department of Health Child and Youth Health Directorate attended the first GDAG meeting and followed the development process.

Funds for the project were obtained from The Children's Hospital Trust, an independent public benefit organisation that supports the delivery of healthcare for children, primarily through the Red Cross War Memorial Children's Hospital. In 2011, the Trust expanded its fundraising reach to other levels of health services. No

funding from commercial enterprises, including pharmaceutical companies, was accepted.

Ethics approval was not required for the development process, as it was not conducted as part of a research study.

Confirming the scope and content of PACK Child

When deciding on the scope of PACK Child, the GDAG considered the opinions, knowledge and experience of local clinicians, available child morbidity statistics in the Western Cape, as well as findings from a cross-sectional survey of reasons for paediatric primary care encounters across four provinces in South Africa, performed in 2010.³⁷ The scope of content of the South African Standard Treatment Guidelines was also considered.³⁸ Consensus decision-making led to PACK including approaches to 63 common symptoms and 16 priority long-term health conditions and that it should be directed

towards children from birth up to age 13 (table 1). This content set is largely generalisable to most primary care settings although additional or adapted content is likely to be needed to address local disease profiles when localising for other settings.

A desk review was conducted of current local and international guidelines and online resources for the care of children at primary healthcare level relevant to LMICs. No single resource was found to address the objectives described above or to be suitable for adaptation.

Development of draft management algorithms

Based on the findings of the desk review, selected resources were consulted to develop each management algorithm. These resources included current international clinical practice guidelines from WHO, the National Institute for Health and Care Excellence, Scottish Intercollegiate Guidelines Network, the American Academy of Pediatrics and evidence synthesis products—BMJ's Best Practice, UpToDate and Cochrane Library reviews. As most of the evidence-based clinical recommendations appearing in these resources were developed primarily for high-income country settings, each recommendation in PACK Child, though evidence-informed, had to pass the tests of availability of resources and feasibility within South Africa. Further tailoring ensured alignment to latest Western Cape health policies and protocols and harmonisation between pages to avoid conflicting advice. Given the extensive use of IMCI in South Africa,¹⁵ we ensured close alignment with IMCI content. Table 1 compares the content of PACK Child and the 2014 South African version of IMCI.³⁹

Page formatting and design

Draft pages of the PACK Child guide were prepared, employing the standard PACK book format, layout and colour-coding to improve recognition and ease of use.²⁰

Stakeholder review

Draft pages were subjected to stakeholder review by specialist clinicians, allied health professionals, doctors and nurses working in primary care and school health services, patient advocates and policy-makers during clinical working group sessions, and through individual peer review. Separate clinical working groups considered 10 topics: the well-child assessment, nutrition, respiratory, neurodevelopment, mental health, musculoskeletal conditions, parenting, tuberculosis, HIV and palliative care. In addition, a group of eight primary care social workers reviewed criteria for referral to social services. Consultation with health officials developing clinic stationery for child care ensured alignment of the guide with proposed patient flow processes.

Two 'super-user' groups of IMCI-trained nurses trialled two sections of the guide during primary care consultations with children over a 2-week period. Focus groups were held at the end of this period to obtain feedback. A

key consideration was whether clinical decision nodes in the algorithms were clear and easy to use. The response was positive and reassuring, prompting only minor adjustments and clarifications. This feedback informed the use of specific terminology, for example, 'brassy cough', used to describe a croupy cough, was changed to 'barking cough'. An example of strongly positive feedback concerned the clarity of recommendations for prescribing an antibiotic.

Once complete, the full guide was sent for review to 69 clinical experts from various disciplines. They were requested to review particular sections within their field of expertise, with special attention to how this was embedded within the whole guide. Following Shekelle *et al*'s model, an open and systematic process was adopted for receiving and reviewing comments in the form of a database.⁴⁰ In total, 410 comments were received. None suggested removal of content but rather, refinements. The iterative correspondence with reviewers led to finalisation of the guide within 3 months. This transparent methodology may have provided reassurance to key stakeholders and facilitated their endorsement of the guide.

Approval by health authorities

The final step involved obtaining comments and approval from local health authorities, governance structures and committees. In the Western Cape, approval had to be obtained from a Technical Working Group, which included operational, monitoring and evaluation expertise, the Regional Training Centre for nurses and the Nursing directorate. Furthermore, a comprehensive medicine list was prepared for the Provincial Pharmaceutical and Therapeutics Committee, whose authorisation was required for the use and confirmation of dose, duration and alignment with the South African Essential Medicines List.³⁸ The latter informed decisions on which cadre of clinic staff was authorised to prescribe each medication.

Final approval of the PACK Child guide was obtained from the Paediatric Provincial Clinical Governance Committee and the Head of the Western Cape provincial Department of Health.

FEATURES OF PACK CHILD

The PACK Child guide is a comprehensive, integrated resource that uses familiar design features from PACK Adult,²⁰ such as easy-to-read algorithms and standardised approaches to routine care, to provide a 'one-stop' source of guidance for primary care of the child and young adolescent.

Figure 2 showcases examples of the various formats of PACK Child pages: symptom-based approach (figure 2A), standardised approach to routine care (figure 2B) and step-by-step illustrated guidance (figure 2C).

Prompts for recognising children requiring urgent or elective referral are designed to encourage efficient use of

Table 1 Comparison of the content of PACK Child and 2014 South African version of IMCI,³⁹ arranged according to page sections in PACK Child

PACK Child	Covered in IMCI	PACK Child	Covered in IMCI
Symptom pages		Routine care pages	
Assess and manage child's fluid needs	Yes	Help baby breathe at birth	Yes
Manage glucose	Yes	Assess and interpret growth	Yes
Fever	Yes	First assessment of the newborn	Limited
Pallor or anaemia	Yes	Baby <2 months old: routine care	Limited
Wheeze	Yes	Child ≥2 months old: routine care	Limited
Diarrhoea	Yes	Screen the child in the prep room	No
Seizures/fits	Limited*	Routine visit (schedule)	No
Eye/vision symptoms	Limited	Long-term health condition pages	
Ear symptom/difficulty hearing	Limited	Breast feeding	Yes
Mouth and throat symptoms	Limited	Formula feeding	Yes
Cough and/or breathing problems	Limited	Eating	Yes
Jaundice	Limited	Poor growth in the child <2 months old	Yes
Skin symptoms	Limited	The underweight child	Yes
Painful skin	Limited	Not growing well/growth faltering	Yes
Generalised itchy rash	Limited	Acute malnutrition	Yes
Localised itchy rash/itch with no rash	Limited	The child with a close TB contact	Yes
Generalised red rash	Limited	Check for TB	Yes
Lumps and bumps on skin	Limited	TB: routine care	Yes
Crusts, flaky skin and ulcers	Limited	TB medication	Yes
The emergency child	No	HIV: diagnosis	Yes
Cardiopulmonary resuscitation	No	HIV: routine care	Yes
Choking	No	Monitor the child with HIV	Yes
Decreased level of consciousness	No	Start ART	Yes
The injured child	No	Medication dosing chart	Yes
Fracture/s	No	Prevention of mother-to-child transmission of HIV	Yes
Bites and stings	No	Eczema	Limited
Burns	No	Chronic malnutrition	No
The blue child	No	Overweight	No
Poisoning	No	The child with a drug-resistant TB contact	No
The inconsolable crying/irritable child	No	Post-exposure prophylaxis	No
Headache	No	The child with allergy	No
The tired or lethargic child	No	Asthma	No
Lumps/swellings in neck, axilla or groin	No	Epilepsy	No
Nose symptoms	No	Bronchiectasis	No
Face symptoms	No	Known heart problem	No
Gum/teeth symptoms	No	Chronic arthritis	No
Recurrent respiratory symptoms	No	Cerebral palsy	No
Abdominal symptoms	No	Down syndrome	No
Vomiting/refluxing	No	Life-limiting illness: routine palliative care	No
Constipation	No	Charts	
Anal symptoms/worms	No	Weight-for-age chart: girls	Yes
Genital symptoms	No	Weight-for-age chart: boys	Yes
Urinary symptoms	No	Height-for-age chart: girls	Yes
Back pain	No	Height-for-age chart: boys	Yes

Continued

Table 1 Continued

PACK Child	Covered in IMCI	PACK Child	Covered in IMCI
Arm or hand symptoms	No	Weight-for-height charts: girls and boys	No
Leg symptoms/limp/walking problems	No	BMI chart: girls	No
Foot symptoms	No	BMI chart: boys	No
Joint symptoms	No	Weight-for-age chart: cerebral palsy (GMFCS IV)	No
Altered skin colour	No	Weight-for-age chart: cerebral palsy (GMFCS V)	No
Nappy rash	No	Useful tools for clinicians	
Hair and scalp symptoms	No	Protect yourself from occupational infection	No
Nail symptoms	No	Protect yourself from occupational stress	No
Suspected child abuse/neglect	No	Communicate effectively	No
The stressed, miserable or angry child	No	Prescribe rationally	No
Behaviour problems	No	Medication dosing tables	No
Communication problem	No	Helpline numbers	No
Not moving or sitting properly	No	Quick reference chart	No
School problems/bullying	No		
Sleep problems	No		
Parenting difficulty	No		

ART, antiretroviral therapy; BMI, Body Mass Index; IMCI, Integrated Management of Childhood Illness; PACK, Practical Approach to Care Kit; TB, tuberculosis; GMFCS, Gross Motor Function Classification System.

*Limited—these topics are covered to a limited extent in the 2014 South African version of IMCI.

services, and timeous access to higher levels of care. Indications, pathways and timeframes are clearly specified.

Medications are colour-coded according to prescriber, which may differ by indication. For example, prednisone appears in three different colours in the guide; a single dose may be prescribed by an IMCI-trained nurse for urgent treatment of croup-related stridor, a nurse practitioner or doctor may prescribe a 5-day course for an asthma exacerbation and only a doctor may prescribe prednisone for a child with Bell's palsy.

It is hoped that PACK Child will improve the delivery of primary care for children by:

1. Providing an extended scope of content (table 1) including the needs of children over 5 years old.
2. Actively guiding the clinician to integrate curative and preventive care at every visit.
3. Offering an approach for the well-child visit.
4. Allowing for the management of multiple presenting symptoms.
5. Providing an approach for routine care of long-term health conditions.
6. Facilitating task sharing by clarifying roles and responsibilities, referral criteria and prescribing levels.

Similarities and differences of PACK and IMCI

Table 2 uses clinical scenarios to practically demonstrate how the PACK features intend to reinforce the approach of IMCI and build on its limitations.

LESSONS LEARNT DURING THE DEVELOPMENT OF PACK CHILD

The concept of developing a PACK Child guide concerned some stakeholders, particularly around its impact on the

use of IMCI, which is firmly embedded in clinics in the Western Cape. However, these concerns abated as development progressed and it became evident that, rather than undermine IMCI, PACK Child built on the foundations of integrated care laid by IMCI.

The clinical working groups noted system issues relating to IMCI implementation: in many Western Cape facilities, one IMCI-trained nurse was responsible for managing almost all children attending that facility. This sometimes limited the capacity of the clinic to offer care, further exacerbated by the uneven distribution of staff and curative and preventive care services across the region. This in turn was reported to influence referral patterns to doctors and hospitals. The hope was expressed that by training all categories of clinician in the care of children together, capacity might be increased and referral patterns improved. This inclusive approach to training ensures team members in the same clinic are aware of the others' roles and responsibilities and may help facilitate task sharing between nurses and doctors. The inclusive PACK training may also ensure a pharmacist is kept up to date with approved treatments and doses and corresponding prescriber authorisation.

The active involvement in the development of PACK Child of primary care doctors and nurses who often see around 60 children per day in stressful conditions served to sharpen recommendations on the basis of feasibility, in many instances tempering the advice and opinions of specialists. This highlighted the practical challenge of successfully integrating preventive services into curative consultations and resulted in further refinement of the routine care pages and influenced the structure of the PACK Child training curriculum.

Figure 2 (A) Example of a symptom-based approach page. Each symptom is arranged on its own page with a 'red box' prefacing a simple algorithm. The 'red box' identifies and directs care for the child who needs urgent attention and referral to another level of care. For the child not requiring urgent attention, an algorithm directs the health worker to a likely diagnosis and provides primary care management as well as appropriate referral prompts where a condition is complex, there has been poor response to initial treatment or there is any doubt about a diagnosis. (B) Example of a standardised approach to routine care page. Structured approach to the routine care of a child with a long-term health condition: what to 'assess' and when, what to 'advise' the carer and child, and how to 'treat' the condition. The page also illustrates how PACK Child promotes the recognition of possible comorbid conditions. Three tones of grey in the 'assess' table delineate history, examination and investigations. (C) Routine care of the child is integrated into every visit. Growth is emphasised in the routine preventive care section with step-by-step, illustrated guidance on measuring, plotting, interpreting and reacting to growth parameters. ART, antiretroviral therapy.

Table 2 Clinical scenarios illustrating alignment and differences between IMCI²⁴ and PACK Child guides arranged according to six key features of child healthcare

IDENTIFICATION AND MANAGEMENT OF THE SICK CHILD				
1	Example: 2-year-old child presents with signs and symptoms of severe pneumonia—worsening cough and difficulty breathing for 4 days. Now with lower chest indrawing.			
	Management steps	IMCI	PACK Child	Comments
	Check for danger signs	Yes	Yes	This clinical scenario aims to demonstrate that PACK Child management steps align well with IMCI management steps.
	Assess cough	Yes	Yes	
	Oxygen therapy	Yes	Yes	
	Management of wheeze offered	Yes	Yes	
	Management of stridor offered	Yes	Yes	
	Pre-referral ceftriaxone	Yes	Yes	
	Co-trimoxazole therapy	Yes	Yes	
	Hypoglycaemia management	Yes	Yes	
Urgent referral	Yes	Yes		
INTEGRATION OF CURATIVE AND PREVENTIVE CARE				
2	Example: 18-month-old child presents with 2-day history of diarrhoea. No danger signs. No blood or mucus. No dehydration. No feeding problem.			
	Management steps	IMCI	PACK Child	Comments
	Check for danger signs	Yes	Yes	This clinical scenario aims to demonstrate that PACK Child aims to streamline the use of the guide in response to presenting symptom: Number of pages consulted in IMCI guide to manage this case= 23 pages . Number of pages consulted in PACK Child to manage this case= 8 pages
	Assess level of dehydration	Yes	Yes	
	Give fluid according to level of dehydration	Yes	Yes	
	Advise when to return immediately	Yes	Yes	
	Zinc therapy	Yes	Yes	
	Follow-up of diarrhoea	Yes	Yes	
	Assess and interpret growth (then check all children for malnutrition)	Yes	Yes	
	Assess feeding	Yes	Yes	
	Developmental screen	Yes	Yes	
	Basic examination	Yes	Yes	
	Check HIV risk	Yes	Yes	
	Check TB risk	Yes	Yes	
	Check immunisation status	Yes	Yes	
	Symptom screen	Yes	Yes	
	Assess caregiver health	Yes	Yes	
	Advice for caregiver at home	Yes	Yes	
	Vitamin A and deworming, if needed	Yes	Yes	
	Follow-up for routine child visit	Yes	Yes	
Psychosocial risk (like parenting, neglect/abuse and grants)	No	Yes		
Mental health (behaviour)	No	Yes		

Continued

Table 2 Continued

GUIDANCE FOR THE WELL-CHILD VISIT			
3	Example: 12-month-old well child is brought for immunisations.		
Management steps	IMCI	PACK Child	Comments
Symptom screen	IMCI is designed for use during a sick-child consultation and, while it may integrate preventive care during a curative consultation, it has no formal entry point for the well child between the ages of 2 months and 5 years. IMCI does provide an entry point for the infant <2 months old for a well-baby visit; however, this is limited to a symptom screen, advice for home care and feeding counselling.	Yes	
Feeding screen		Yes	
Assess and interpret growth		Yes	
Developmental screen		Yes	
Assess HIV risk		Yes	
Assess TB risk		Yes	
Assess caregiver health		Yes	
Psychosocial risk		Yes	
Mental health (behaviour)		Yes	
Basic examination		Yes	
Health promotion messages		Yes	
Immunisation, if needed		Yes	
Vitamin A and deworming, if needed	Yes		
Follow-up for routine care	Yes		
STREAMLINED MANAGEMENT OF MULTIPLE PRESENTING SYMPTOMS			
Example: 3-year-old boy presents with 3-week history of loss of weight and a cough. No danger signs. No respiratory distress. No wheeze. Not growing well. HIV negative. TST positive.			
4			
Management steps	IMCI	PACK Child	Comments
Check for danger signs	Yes	Yes	
Assess cough	Yes	Yes	
Assess for TB	Yes	Yes	
Identify TB contact	Yes	Yes	
TB investigations (tuberculin skin test, gastric washing, sputum test, chest X-ray, if available)	Yes	Yes	
Relieve cough (warm water/weak tea)	Yes	Not included	
Advise when to return immediately	Yes	Yes	
Ask about diarrhoea	Yes		
Ask about fever	Yes		
Ask about ear problem	Yes	Symptom screen included on routine care	
Ask about sore throat	Yes		
Assess and interpret growth (check for malnutrition)	Yes	Yes	
Feeding assessment and counselling	Yes	Not included, unless feeding problem	Regardless of multiple possible entry points, in this case, loss of weight, not growing well or cough, PACK guides the clinician to the same management steps.
Assess HIV risk	Yes	Yes	
Deworming and vitamin A, if needed	Yes	Yes	
Arrange follow-up	Yes	Yes	
Notify and register in TB register	Yes	Yes	

Continued

Table 2 Continued

4	STREAMLINED MANAGEMENT OF MULTIPLE PRESENTING SYMPTOMS		
	Example: 3-year-old boy presents with 3-week history of loss of weight and a cough. No danger signs. No respiratory distress. No wheeze. Not growing well. HIV negative. TST positive.		
Management steps	IMCI	PACK Child	Comments
Give TB treatment (dosing tables)	Yes	Yes	
Routine follow-up TB	Yes	Yes	
Check immunisation status	Yes	Yes	
Assess any other problems	Yes	Yes	
Check caregiver's health	Yes	Yes	
Step-by-step guidance on how to perform a tuberculin skin test (TST)	No	Yes	
Screen for other contacts	No	Yes	
Advise about importance of treatment adherence	No	Yes	
Advise about TB treatment side effects	No	Yes	
Guidance on TB and HIV co-infection (like ART dosage adjustments)	No	Yes	
5	LONG-TERM HEALTH CONDITIONS—IDENTIFICATION AND MANAGEMENT		
	Example: 4-year-old boy known with epilepsy has had 3 fits in the last month, lasting 5 minutes each. Not fitting now. No associated illness or fever reported.		
Management steps	IMCI	PACK Child	Comments
Prompted to integrate routine care into every visit	No	Routine care itemised in scenario 3	
Check adherence	No	Yes	
Check side effects	No	Yes	
Check other medication interactions	No	Yes	
Review fit diary: assess triggers	No	Yes	
Ask about mental health (behaviour)	No	Yes	
Ask about school problems	No	Yes	
Check development	No	Yes	
Advise the caregiver	No	Includes health education and support	
Doctor review of medication:			
Medication table provided	No	Yes	
When to refer to a specialist	No	Yes	
When to follow up routinely	No	Yes	
When to consider reducing treatment	No	Yes	

Continued

Table 2 Continued

6	TASK SHIFTING		
	Example: 3-year-old girl has a 3-day history of wheeze. This is the 4th presentation for wheeze in 3 months. No danger signs. No respiratory distress. Nocturnal cough. Not on asthma treatment. Growing well.		
Management steps	IMCI	PACK Child	Comments
Check for danger signs	Yes	Yes	This clinical scenario demonstrates how PACK Child might empower a nurse to perform additional tasks where she previously referred to a doctor. In this case, task-shifting may include instituting a trial of asthma treatment, screening for triggers and other allergy symptoms, providing advice and education, and demonstrating inhaler techniques.
Assess cough	Yes	Yes	
Salbutamol via spacer for 5 days	Yes	Yes	
		Prompted later for confirmation of diagnosis	
Refer non-urgently for assessment	Yes		
Ask about diarrhoea	Yes		
Ask about fever	Yes	Symptom screen	
Ask about ear problem	Yes	included in routine care	
Assess and interpret growth (then check all children for malnutrition)	Yes	Yes	
Check for anaemia	Yes	Yes	
Assess HIV risk	Yes	Yes	
Assess TB risk	Yes	Yes	
Then check immunisation status	Yes	Yes	
Assess any other problem	Yes	Yes	
Check the caregiver's health	Yes	Yes	
Vitamin A and deworming, if needed	Yes	Yes	
Addresses smoking in house	No	Yes	
Excludes TB	No	Yes	
Assesses recurrent respiratory symptoms (asthma diagnosis algorithm)	No	Yes	
Trial of treatment given:			
Corticosteroid inhaler for 2 months	No	Yes	
Step-by-step guidance on inhaler (with spacer) technique	No	Yes	
Refer non-urgently for assessment if trial of treatment not effective	No	Yes	
Prompts a likely asthma diagnosis if trial effective (non-urgent doctor confirmation within 1 month)	No	Yes	
Asthma routine care started	No	Yes	
Assesses symptom control	No	Yes	
Allergy screen	No	Yes	
Adherence screen (inhaler technique assessment)	No	Yes	
Advice covers passive smoking, treatment education, recognition of acute exacerbations, trigger avoidance	No	Yes	

Continued

Table 2 Continued

6	TASK SHIFTING		
	Example: 3-year-old girl has a 3-day history of wheeze. This is the 4th presentation for wheeze in 3 months. No danger signs. No respiratory distress. Nocturnal cough. Not on asthma treatment. Growing well.		
Management steps	IMCI	PACK Child	Comments
Annual influenza vaccination	No	Yes	
Step-up and step-down corticosteroid inhalers according to symptom control	No	Yes	
Prednisone course for acute exacerbations	No	Yes	
When to return immediately	No	Yes	
When to follow up for routine asthma visit	No	Yes	

ART, antiretroviral therapy; IMCI, Integrated Management of Childhood Illness; PACK, Practical Approach to Care Kit; TB, tuberculosis.

The development process also highlighted the dearth of recommendations for the adolescent, especially for young girls seeking sexual and reproductive health services, which constitute many primary care attendances.³⁷ The consensus among reviewers, however, was that contraception or termination of pregnancy did not belong in a child guide and that there was a need for a PACK Adolescent guide.

NEXT STEPS FOR PACK CHILD

The next step for PACK Child is pilot testing in selected clinics in the Western Cape, accompanied by a process evaluation to record the experiences of clinicians who use the guide in routine daily practice, and of patients and caregivers. Major goals of this evaluation are to explore the articulation of PACK Child and IMCI in clinical practice, that is, to ensure that the outcomes expected of IMCI are achieved with PACK Child, and how the PACK training approach should be designed to help and encourage clinicians to integrate preventive and curative care in one consultation. The protocol for this study is described elsewhere and will inform changes to the guide and training programme.⁴¹ Thereafter, we plan to perform a large pragmatic randomised controlled trial in over 20 clinics to assess the effectiveness and impact of PACK Child implementation, one component of which will be a comparison of the performance of PACK and IMCI in intervention and control clinics, respectively. It is hoped that these evaluations will establish whether the PACK Child programme may be considered an alternative to IMCI in some health systems, offering comprehensive coverage for the needs of children attending clinics.

The PACK Child programme will be a valuable addition to the suite of PACK tools that may be used side by side in clinics in LMICs, articulating with PACK Adult, and, in advanced stages of development, PACK Adolescent, PACK Community (for community health workers) and PACK Information (for patients). This PACK suite of

tools aims to provide a continuum of care throughout the lifespan and support important concepts like the maternal-child dyad and the First 1000 days initiative.^{42 43}

CONCLUSION

Completion of the first version of the PACK Child guide promises to be a step towards better equipping clinicians in primary care to handle the pressing and varying needs of children aged 0 up to 13 years. It builds on experience of a similar approach for adult patients in which its comprehensive scope, thorough integration, symptom-based approach and easy-to-use algorithms providing step-by-step guidance for the clinicians, allows a broad range of health workers to access appropriate information to optimally manage their patient with task-sharing between doctors and nurses.^{20 26 27} As for all versions of PACK, regular revision provides a current curriculum for continuous learning. Whether PACK Child realises its potential of filling the care gaps in services for children and young adolescents and improves the quality and organisation of care needs to be thoroughly tested in pragmatic studies.

Acknowledgements We would like to acknowledge the more than 198 nurses, doctors, managers and allied health professionals who gave inputs into the development of the guide. In particular, we wish to acknowledge our graphic designer Pearl Spiller for layout, Izak Vollgraaff for the illustrations and members of our Guideline Development Advisory Group: Mark Richards, Elmarie Malek, Lyn Wilkinson, Aletta Haasbroek, Jaco Murray, Sonia Botha, Sikhumbuzo Gangala, Shariefa Patel-Abrahams, Lenny Naidoo and Janet Giddy. And lastly, we would like to acknowledge the KTU Training and Implementation team for driving the next steps in the PACK Child journey.

Contributors SP wrote the first draft of the paper. All authors contributed intellectual content, edited the manuscript and approved the final version for submission.

Funding Development of the PACK Child Guide was funded by a grant from The Children's Hospital Trust. Additional funding was provided by the University of Cape Town Lung Institute. TD's time was supported by the South African Medical Research Council. PACK receives no funding from the pharmaceutical industry.

Competing interests We have read and understood BMJ policy on declaration of interests and declare that SP, LF, EB, CW and RC are employees of the KTU. JH is an ex-employee of the KTU. TD is an employee of the South African

Medical Research Council. EB reports personal fees from ICON, Novartis, Cipla, Vectura, Cipla, Menarini, ALK, ICON, Sanofi Regeneron, Boehringer Ingelheim and AstraZeneca, and grants for clinical trials from Novartis, Boehringer Ingelheim, Merck, Takeda, GlaxoSmithKline, Hoffmann La Roche, Actelion, Chiesi, Sanofi-Aventis, Cephalon, TEVA and AstraZeneca. All of EB's fees and clinical trials are for work outside the submitted work. EB is also a Member of Global Initiative for Asthma Board and Science Committee. Since August 2015, the KTU and BMJ have been engaged in a non-profit partnership to provide continuous evidence updates for PACK, expand PACK-related supported services to countries and organisations as requested, and where appropriate license PACK content. The KTU and BMJ co-fund core positions, including a PACK Global Development Director, based in the UK, and receive no profits from the partnership. This paper forms part of a Collection on PACK sponsored by the BMJ to profile the contribution of PACK across several countries towards the realisation of comprehensive primary health care as envisaged in the Declaration of Alma Ata, during its 40th anniversary. Each paper in this collection has been peer reviewed.

Patient consent Not required.

Provenance and peer review Not commissioned; externally peer reviewed.

Data sharing statement No additional data is available.

Open access This is an open access article distributed in accordance with the Creative Commons Attribution Non Commercial (CC BY-NC 4.0) license, which permits others to distribute, remix, adapt, build upon this work non-commercially, and license their derivative works on different terms, provided the original work is properly cited, appropriate credit is given, any changes made indicated, and the use is non-commercial. See: <http://creativecommons.org/licenses/by-nc/4.0>

REFERENCES

1. New York Every Woman Every Child. Global strategy for women's, children's and adolescents' health (2016–2030). In: *Every woman every child*. New York: Survive, thrive, transform, 2015.
2. Resolution A.70/L.1/Resolution A.70/L.1. United Nations General Assembly, New York, 18 Sep 2015. In: *Transforming our world: the 2030 Agenda for Sustainable Development*. New York: United Nations, 2015.
3. United Nations Inter-agency Group for Child Mortality Estimation (UN IGME). *Levels & trends in child mortality: Report 2017, estimates developed by the UN Inter-agency Group for Child Mortality Estimation*. New York: United Nations Inter-agency Group for Child Mortality Estimation (UN IGME), 2017.
4. Simon JL, Daelmans B, Boschi-Pinto C, et al. Child health guidelines in the era of sustainable development goals. *BMJ* 2018;362:bmj.k3151.
5. Gove S. Integrated management of childhood illness by outpatient health workers: technical basis and overview. The WHO Working Group on Guidelines for Integrated Management of the Sick Child. *Bull World Health Organ* 1997;75 Suppl 1:7–24.
6. World Health Organization. *Integrated management of childhood illness: distance learning course*. Geneva: World Health Organization, 2014.
7. Victora C, Adam T, Bryce J, et al. Integrated management of the sick child. In: Jamison DT, Breman JG, Measham AR, et al, eds. *Disease control priorities in developing countries*. 2nd edn. Washington DC: World Bank, 2006: 1177–91.
8. World Health Organization. *Improving child health IMCI: the integrated approach*. Geneva: World Health Organization, 1997.
9. Armstrong Schellenberg J, Bryce J, de Savigny D, et al. The effect of integrated management of childhood illness on observed quality of care of under-fives in rural Tanzania. *Health Policy Plan* 2004;19:1–10.
10. Bryce J, Victora CG, Habicht JP, et al. Programmatic pathways to child survival: results of a multi-country evaluation of Integrated Management of Childhood Illness. *Health Policy Plan* 2005;20(Suppl 1):i5–i17.
11. Lambrechts T, Bryce J, Orinda V. Integrated management of childhood illness: a summary of first experiences. *Bull World Health Organ* 1999;77:582–94.
12. Chopra M, Binkin NJ, Mason E, et al. Integrated management of childhood illness: what have we learned and how can it be improved? *Arch Dis Child* 2012;97:350–4.
13. Gera T, Shah D, Garner P, et al. Integrated management of childhood illness (IMCI) strategy for children under five. *Cochrane Database Syst Rev* 2016;6:Cd010123.
14. Costello A, Dalglish S. *Towards a Grand Convergence for child survival and health: a strategic review of options for the future building on lessons learnt from IMNCI*. Geneva: World Health Organization, 2016.
15. Fick C. Twenty years of IMCI implementation in South Africa: accelerating impact for the next decade. In: Padarath A, Baaron P, eds. *South African health review 2017*. Durban: Health System Trust, 2017.
16. World Health Organization. *Integrated management of childhood illness global survey report*. Geneva: World Health Organization, 2017.
17. Goga AE, Muhe LM, Forsyth K, et al. Results of a multi-country exploratory survey of approaches and methods for IMCI case management training. *Health Res Policy Syst* 2009;7:18.
18. Fairall L, Bateman E, Cornick R, et al. Innovating to improve primary care in less developed countries: towards a global model. *BMJ Innov* 2015;1:196–203.
19. PACK, 2018. Practical Approach to Care Kit (PACK). Available from: <http://pack.bmj.com/> [accessed July 2018].
20. Cornick R, Picken S, Wattus C, et al. The Practical Approach to Care Kit (PACK) guide: developing a clinical decision support tool to simplify, standardise and strengthen primary healthcare delivery. *BMJ Global Health* 2018;3(Suppl 5):e000962.
21. Simelane ML, Georgeu-Pepper D, Ras CJ, et al. The Practical Approach to Care Kit (PACK) training programme—scaling up and sustaining support for health workers to improve primary care. *BMJ Global Health* 2018. In press:doi: 10.1136/bmjgh-2018-001124.
22. Fairall LR, Zwarenstein M, Bateman ED, et al. Effect of educational outreach to nurses on tuberculosis case detection and primary care of respiratory illness: pragmatic cluster randomised controlled trial. *BMJ* 2005;331:750–4.
23. Zwarenstein M, Fairall LR, Lombard C, et al. Outreach education for integration of HIV/AIDS care, antiretroviral treatment, and tuberculosis care in primary care clinics in South Africa: PALSA PLUS pragmatic cluster randomised trial. *BMJ* 2011;342:d2022.
24. Fairall L, Bachmann MO, Lombard C, et al. Task shifting of antiretroviral treatment from doctors to primary-care nurses in South Africa (STRETCH): a pragmatic, parallel, cluster-randomised trial. *Lancet* 2012;380:889–98.
25. Fairall LR, Folb N, Timmerman V, et al. Educational outreach with an integrated clinical tool for nurse-led non-communicable chronic disease management in primary care in South Africa: a pragmatic cluster randomised controlled trial. *PLoS Med* 2016;13:e1002178.
26. Stein J, Lewin S, Fairall L, et al. Building capacity for antiretroviral delivery in South Africa: a qualitative evaluation of the PALSA PLUS nurse training programme. *BMC Health Serv Res* 2008;8:240.
27. Georgeu D, Colvin CJ, Lewin S, et al. Implementing nurse-initiated and managed antiretroviral treatment (NIMART) in South Africa: a qualitative process evaluation of the STRETCH trial. *Implement Sci* 2012;7:66.
28. O'Brien MA, Rogers S, Jamtvedt G. Educational outreach visits: effects on professional practice and health care outcomes. *Cochrane Database Syst Rev* 2007;4:Cd000409.
29. Cornick R, Wattus C, Eastman T. Crossing borders: the PACK experience of spreading a complex health system intervention across low and middle-income countries. *BMJ Global Health* 2018. In press: doi: 10.1136/bmjgh-2018-001088.
30. Tsimba BM, Sethare V, Nkomazana O. Developing the Botswana primary care guideline: an integrated, symptom-based primary care guideline for the adult patient in a resource-limited setting. *J Multidiscip Healthc* 2016;9:347–54.
31. Schull MJ, Cornick R, Thompson S, et al. From PALSA PLUS to PALM PLUS: adapting and developing a South African guideline and training intervention to better integrate HIV/AIDS care with primary care in rural health centers in Malawi. *Implement Sci* 2011;6:82.
32. Wattus C, Zepeda J, Cornick R, et al. Using a mentorship model to localise the Practical Approach to Care Kit (PACK): from South Africa to Brazil. *BMJ Global Health* 2018. In press: doi:10.1136/bmjgh-2018-001016.
33. Awotiwon A, Sword C, Eastman T, et al. Using a mentorship model to localise the Practical Approach to Care Kit (PACK): from South Africa to Nigeria. *BMJ Global Health* 2018. In press: doi: 10.1136/bmjgh-2018-001079.
34. Mekonnen Y, Hanlon CFS, Cornick R, et al. Using a mentorship model to localise the Practical Approach to Care Kit (PACK): from South Africa to Ethiopia. *BMJ Global Health* 2018. In press: doi: 10.1136/bmjgh-2018-001108.
35. Qaseem A, Forland F, Macbeth F, et al. Guidelines International Network: toward international standards for clinical practice guidelines. *Ann Intern Med* 2012;156:525–31.
36. Schünemann HJ, Wiercioch W, Etzeandía I, et al. Guidelines 2.0: systematic development of a comprehensive checklist for a successful guideline enterprise. *CMAJ* 2014;186:E123–E142.

37. Mash B, Fairall L, Adejayan O, *et al*. A morbidity survey of South African primary care. *PLoS One* 2012;7:e32358.
38. National Department of Health of South Africa. *Standard treatment guidelines and essential medicines list for South Africa: primary health care level*. Pretoria: National Department of Health of South Africa, 2014.
39. World Health Organization, UNICEF. *Integrated management of childhood illness: Department of Health: Republic of South Africa*. World Health Organization, UNICEF, 2014.
40. Shekelle P, Woolf S, Grimshaw JM, *et al*. Developing clinical practice guidelines: reviewing, reporting, and publishing guidelines; updating guidelines; and the emerging issues of enhancing guideline implementability and accounting for comorbid conditions in guideline development. *Implement Sci* 2012;7:62.
41. Murdoch J, Curran R, Bachmann M, *et al*. Strengthening the quality of paediatric primary care: protocol for the process evaluation of a health systems intervention in South Africa. *BMJ Global Health* 2018. In press: doi: 10.1136/bmjgh-2018-000945.
42. First 1000 Days, 2018. Available from: <https://www.westerncape.gov.za/first-1000-days/> [accessed July 2018].
43. UNICEF. 1000 days, 2018. <http://1000days.unicef.ph/> [accessed Jul 2018].