

Appendix 2: Focus group guide

The following questions served as a standardized guide for team members' facilitating the focus group interview. Additional clarifying, probing, and follow-up questions were used if/when needed, determined by the interviewer or questions from participants.

FOCUS GROUP QUESTIONS

1. What were the most important things you learned in the training?

2. Has your personal practice changed in any way as a result of this training?
If yes – how has your practice changed?

If no – why not? What are obstacles you encounter in adopting changes to personal practice?

3. Has this training program caused any problems for you or your hospital in any way?

4. Has the training changed your interaction with colleagues? In what ways?

5. Has the training changed the overall practice in your hospital? In what ways?

6. Do you have any examples of how using all or part of the checklist has changed a potential outcome?

7. Do you have any suggestions for improvements to the WHO Checklist training program?